cisco duo ordering guide

Cisco Duo Ordering Guide

When it comes to securing your organization's digital assets, multi-factor authentication (MFA) has emerged as a critical component of cybersecurity strategy. Cisco Duo is a leading solution that helps organizations implement MFA while ensuring seamless user experience. However, ordering Cisco Duo can sometimes be a confusing process due to the variety of plans and features available. This comprehensive Cisco Duo ordering guide aims to clarify the ordering process, explain the different plans, and provide tips for making the most of your purchase.

Understanding Cisco Duo

Cisco Duo is a cloud-based security platform that helps organizations protect their applications, systems, and data from unauthorized access. With features like MFA, device trust, and adaptive authentication, Cisco Duo aims to simplify and strengthen the security of user access to critical business applications.

Key Features of Cisco Duo

- Multi-Factor Authentication (MFA): Require users to provide multiple forms of verification before accessing sensitive systems.
- Single Sign-On (SSO): Streamline the user experience by allowing access to multiple applications with a single login.
- Device Trust: Assess the security posture of devices before granting access to applications.
- Adaptive Authentication: Adjust authentication requirements based on user behavior, location, and device.
- User-Friendly Interface: An intuitive dashboard that simplifies user management and reporting.

Cisco Duo Plans and Pricing

Cisco Duo offers several plans to cater to diverse organizational needs. Understanding the differences among these plans is crucial for making an informed purchasing decision.

Overview of Plans

1. Duo Free:
- Basic multi-factor authentication for up to 10 users.
- Ideal for small businesses or individual users.

2. Duo MFA:
- Includes all features of Duo Free.
- Advanced security features such as device insights.
- Pricing typically starts at approximately $3/user/month.

3. Duo Access:
- All features of Duo MFA.
- Includes SSO and the ability to integrate with on-premise applications.
- Pricing generally starts at around $6/user/month.

4. Duo Beyond:
- Comprehensive security solution with all Duo features.
- Additional security controls like device visibility and adaptive authentication.
- Pricing starts at approximately $9/user/month.

Choosing the Right Plan

To choose the right plan for your organization, consider the following factors:

- Number of Users: Assess how many users will require access to the system.
- Security Needs: Determine the level of security required based on the sensitivity of your data and applications.
- Integration Requirements: Consider whether you need to integrate with existing applications or systems.
- Budget Constraints: Evaluate your budget to find a plan that meets your financial constraints while providing essential features.

Ordering Process for Cisco Duo

Once you've selected the appropriate plan, the ordering process is straightforward. Here's a step-by-step guide:

Step 1: Visit the Cisco Duo Website

- Navigate to the official Cisco Duo website.
- Explore the different plans to gather information about features and

pricing.

Step 2: Create an Account

- Click on the "Get Started" or "Try Duo" button.
- Fill out the registration form to create your account.

Step 3: Select Your Plan

- Choose the desired plan (Free, MFA, Access, or Beyond).
- Specify the number of users you want to include in your plan.

Step 4: Customize Your Order

- Review any additional features or integrations that may be relevant to your organization.
- Add any optional services, such as training or support.

Step 5: Payment Information

- Enter your billing information.
- Review your order to ensure everything is accurate.

Step 6: Finalize and Confirm

- Submit your order.
- You will receive a confirmation email with details about your purchase.

Post-Order Considerations

After placing your order for Cisco Duo, there are several considerations to keep in mind to ensure a smooth implementation.

Implementation Planning

- Identify Key Users: Determine which users will be the first to adopt Duo.
- Set Up User Training: Schedule training sessions to familiarize users with

the new system.
- Integrate with Existing Systems: Work on integrating Duo with your existing applications and systems.

Support and Resources

- Access Documentation: Utilize Cisco Duo's extensive documentation and online resources for guidance.
- Customer Support: If you encounter any issues, contact Cisco Duo's customer support for assistance.

Monitoring and Reporting

- Utilize the Dashboard: Take advantage of the dashboard to monitor user activity and access patterns.
- Generate Reports: Regularly generate reports to evaluate the effectiveness of your security measures.

Best Practices for Using Cisco Duo

To maximize the benefits of Cisco Duo, consider the following best practices:

- Regularly Update Security Policies: Keep your security policies updated to reflect changes in organizational needs.
- Educate Users: Regularly educate users on security best practices and the importance of MFA.
- Conduct Security Audits: Periodically audit your security measures to identify potential vulnerabilities.
- Utilize All Features: Explore and implement all available features, such as adaptive authentication and device trust, to enhance security.

Conclusion

Ordering Cisco Duo may seem daunting at first, but by understanding the plans, the ordering process, and the essential post-order considerations, you can effectively secure your organization's digital assets. With modern security threats evolving rapidly, implementing a robust solution like Cisco Duo is not just a good practice—it's a necessity. By following this Cisco Duo ordering guide, you are well on your way to fortifying your organization's cybersecurity posture while providing a seamless experience for your users.

Frequently Asked Questions

What is the purpose of the Cisco Duo ordering guide?

The Cisco Duo ordering guide provides a comprehensive overview of available Cisco Duo products, their features, pricing, and how to effectively order them for your organization.

Where can I find the latest Cisco Duo ordering guide?

The latest Cisco Duo ordering guide can be found on the official Cisco website under the Duo Security section or by contacting your Cisco sales representative.

What are the key components included in the Cisco Duo ordering guide?

The key components of the Cisco Duo ordering guide typically include product descriptions, pricing tiers, licensing options, implementation details, and support resources.

How do I determine the right Cisco Duo licensing plan for my organization?

To determine the right Cisco Duo licensing plan, assess your organization's size, security needs, and the number of users requiring two-factor authentication, then refer to the guide for tailored recommendations.

Can the Cisco Duo ordering guide help with bulk purchasing?

Yes, the Cisco Duo ordering guide outlines options for bulk purchasing and may provide volume discounts for larger organizations or enterprises.

Does the Cisco Duo ordering guide include information on add-ons and integrations?

Yes, the Cisco Duo ordering guide includes information on available add-ons and integrations with other security tools and platforms to enhance your security posture.

How often is the Cisco Duo ordering guide updated?

The Cisco Duo ordering guide is typically updated quarterly or whenever there are significant changes in product offerings, pricing, or licensing

structures.

What support options are mentioned in the Cisco Duo ordering guide?

The Cisco Duo ordering guide usually mentions various support options, including online resources, community forums, technical support contacts, and training programs.

Is there a difference between ordering Cisco Duo directly and through a partner?

Yes, ordering Cisco Duo through a partner may provide additional benefits such as personalized support, bundled services, or special pricing that may not be available through direct orders.

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